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## il podere degli ulivi

AGRITURISMO

### GENERAL TERMS AND CONDITIONS

A deposit is required no later than 3 days from the confirmation date. In case of a delayed payment, the reservation will be cancelled. The amount of the deposit is 30% of the total amount of the stay. As required by the Italian civil code (art. 1385), the deposit will not be refunded in case of cancellation beyond the terms specified below or non-show.

#### **ACCEPTED PAYMENT METHODS: BANK TRANSFER AND CREDIT CARD**

Reservation balance must be paid on departure. Any extras must be settled before leaving.

**For payment by bank transfer, please refer to the following details:**

#### **Account Holder**

Il Podere degli Ulivi di Stefano Beretta

Via Calvino, 4 - 25080 Padenghe sul Garda (BS)

**Bank:** Banca Popolare di Sondrio Filiale di Lonato

**IBAN:** IT81 K056 9654 6600 0000 2095 X19

**SWIFT:** POSOIT211K

Send a copy of the bank transfer receipt by email: [info@ilpodere degliulivi.it](mailto:info@ilpodere degliulivi.it), indicating the date of your booking, the telephone number and the e-mail address. After that, you will receive a confirmation.

#### **EXTENSION OF THE STAY**

The extension of the stay requires an additional reservation and is subject to availability and rate changes.

#### **CANCELLATION POLICY**

Any cancellation must be notified in writing.

**Low Season:** in case of cancellation or changes made up to 7 days before the date of arrival, no cost will be charged. For cancellations or changes after the mentioned term, 30% of the total amount of the booked stay will be charged and withheld.



**Medium, high, very high season, long weekend, and holidays (Christmas, New Year, Easter, etc...):** in case of cancellation or changes made up to 30 days (medium / high / very high season) before the expected arrival date no cost will be charged.

For cancellations or changes beyond the aforementioned term, 30% of the total amount of the booked stay will be charged and withheld. The company reserves the right to charge the total amount due in case of cancellations after this period.

**Interruption of stay:** no refund is due to the guest who decides to suspend in advance the stay. He is therefore required to pay all the booked stay.

**No-show::** in case of no-show, the deposit will be withheld and the company reserves the right to charge the total amount.

#### **EVENTS OF FORCE MAJEURE**

The company declines any responsibilities for disruptions due to non-delivery, accidental breakdowns of the equipment or other causes of force majeure. Moreover, we decline all responsibility for damages caused by other guests, weather conditions, natural disasters, diseases and theft.

Do not hesitate to contact us at the following e-mail address: [info@ilpodere degliulivi.it](mailto:info@ilpodere degliulivi.it) or at the addresses indicated on [www.ilpodere degliulivi.it](http://www.ilpodere degliulivi.it)

We are always available for all your requests.

